#### DWQ Conference – August 2007, Sun City

## Electronic Water Quality Management System (eWQMS) Updates







### Presentation Roadmap...

- 1. Current eWQMS development initiatives
  - Dashboard
  - Overview
  - Analysis
  - Reports
- 2. Other supportive initiatives
- 3. Way forward







## 1. Current eWQMS **Development Initiatives**





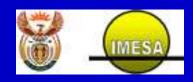
## eWQMS New Developments...

- Constant development and incremental improvement of eWQMS
- Based on feedback from WSAs, DWAF and other sector partners
- New features/functions will be added across eWQMS
- Changes will be implemented for:
  - Management Dashboard
  - Overview
  - Analysis (Tables and Graphs)
  - Automatic Summary Report
  - Communications (send out e-mails/newsletters/etc)

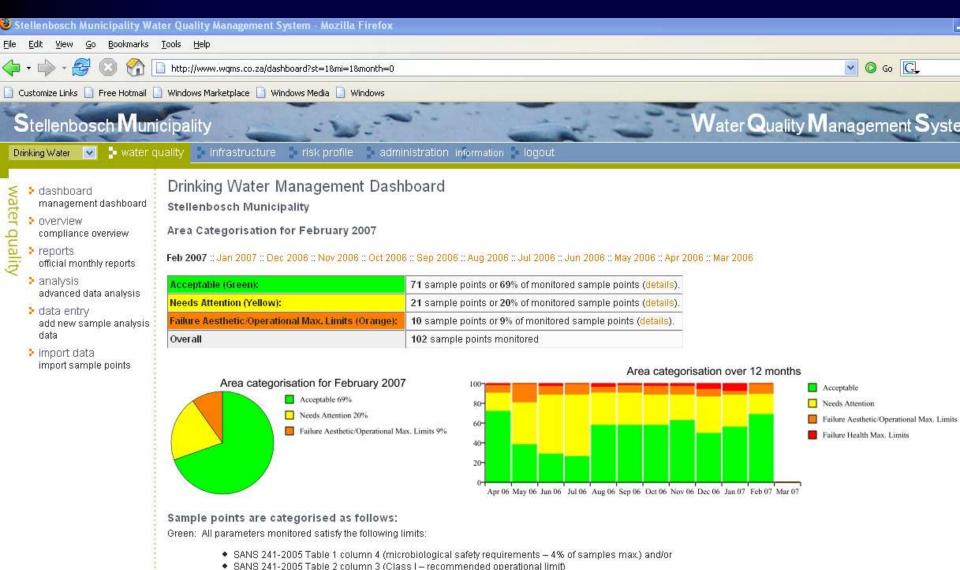


## 1.1 Management Dashboard (Single Sample Site Assessment)

• • •



## Management Dashboard...

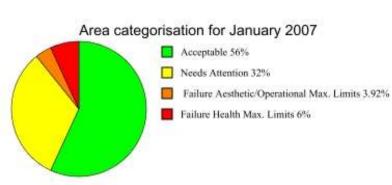


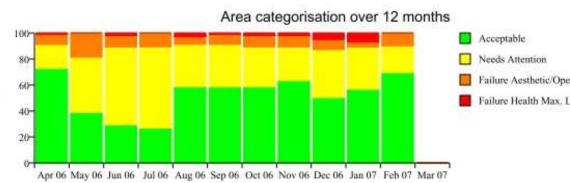
### Drinking Water Management Dashboard Stellenbosch Municipality

#### Area Categorisation for January 2007

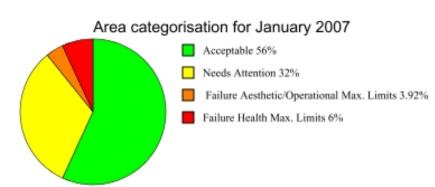
Feb 2007 ii Jan 2007 ii Dec 2006 ii Nov 2006 ii Oct 2006 ii Sep 2006 ii Aug 2006 ii Jul 2006 ii Jun 2006 ii May 2006 ii Apr 2006 ii Mar 2006

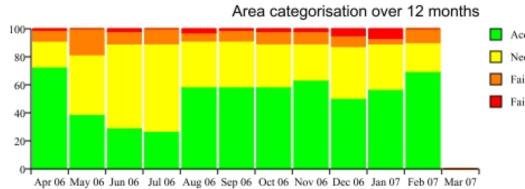
| Acceptable (Green):                                 | 58 sample points or 56% of monitored sample points (details).  |
|---|--|
| Needs Attention (Yellow):                           | 33 sample points or 32% of monitored sample points (details).  |
| Failure Aesthetic Operational Max. Limits (Orange): | 4 sample points or 3.92% of monitored sample points (details). |
| Pallure Health Max. Limits (Red):                   | 7 sample points or 6% of monitored sample points (details).    |
| Overall   | 102 sample points monitored                                    |





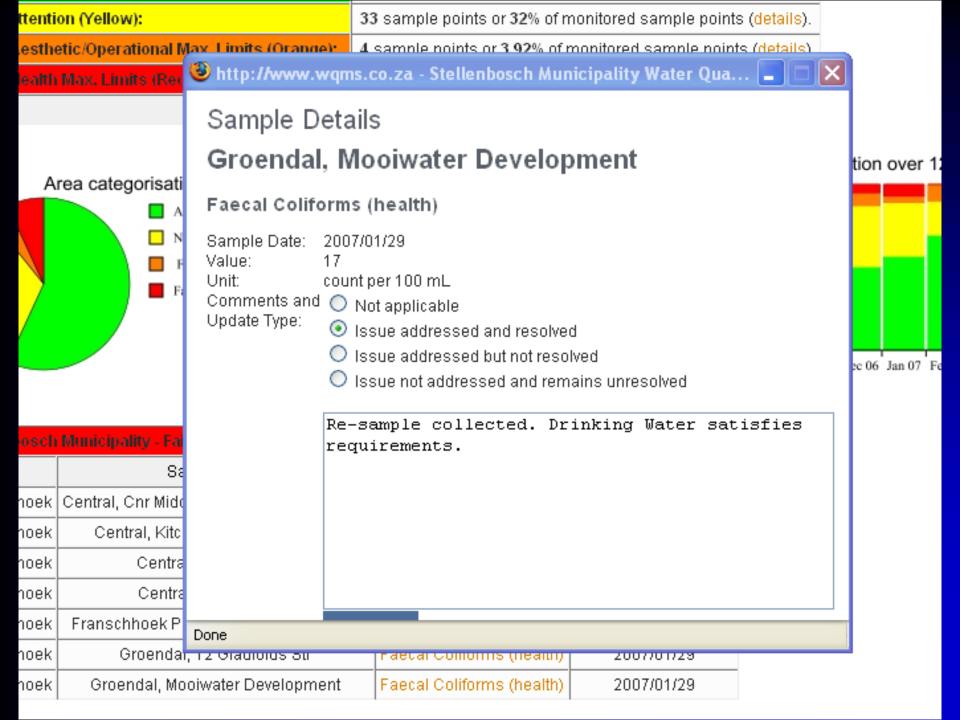
| Acceptable (Green):                                 | 58 sample points or 56% of monitored sample points (details).  |
|---|--|
| Needs Attention (Yellow):                           | 33 sample points or 32% of monitored sample points (details).  |
| Failure Aesthetic/Operational Max. Limits (Orange): | 4 sample points or 3.92% of monitored sample points (details). |
| Failure Health Max. Limits (Red):                   | 7 sample points or 6% of monitored sample points (details).    |
| Overall   | 102 sample points monitored                                    |



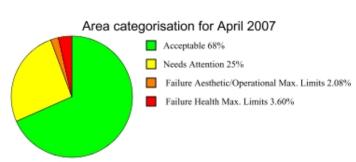


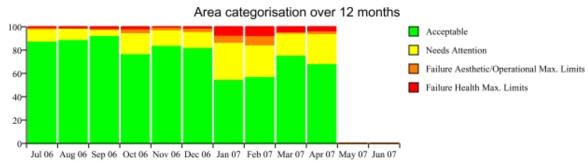
#### Details

| Stellenbosch Municipality - Failure Health Max. Limits (Red): January 2007 |  |                           |                       |  |  |  |  |
|--|--|---------------------------|-----------------------|--|--|--|--|
| Area   | Sample Point                             | Determinant               | Date Failure Occurred |  |  |  |  |
| Franschhoek  | Central, Cnr Middagkrans and Le Cabriere | Faecal Coliforms (health) | 2007/01/29            |  |  |  |  |
| Franschhoek  | Central, Kitchen, Boarding School        | Faecal Coliforms (health) | 2007/01/29            |  |  |  |  |
| Franschhoek  | Central, P Jordaan Str                   | Faecal Coliforms (health) | 2007/01/29            |  |  |  |  |
| Franschhoek  | Central, SPAR Centre                     | Faecal Coliforms (health) | 2007/01/29            |  |  |  |  |
| Franschhoek  | Franschhoek Pass, Bagatelle Reservoir    | Faecal Coliforms (health) | 2007/01/29            |  |  |  |  |
| Franschhoek  | Groendal, 12 Gladiolus Str               | Faecal Coliforms (health) | 2007/01/29            |  |  |  |  |
| Franschhoek  | Groendal, Mooiwater Development          | Faecal Coliforms (health) | 2007/01/29            |  |  |  |  |



| Acceptable (Green):                                 | 361 sample points or 68% of monitored sample points (details).  |
|---|---|
| Needs Attention (Yellow):                           | 137 sample points or 25% of monitored sample points (details).  |
| Failure Aesthetic/Operational Max. Limits (Orange): | 11 sample points or 2.08% of monitored sample points (details). |
| Failure Health Max, Limits (Red):                   | 19 sample points or 3.60% of monitored sample points (details). |
| Overall   | 528 sample points monitored                                     |





#### Details

| Kwa-Zulu Natal - Failure Aesthetic/Operational Max. Limits (Orange): April 2007 |                                      |  |  |                          |                            |  |  |
|---|--------------------------------------|--|--|--------------------------|----------------------------|--|--|
| Area  |                                      | Sample Point                               | Determinant  | Date Failure<br>Occurred | 12 Month Tracking<br>Graph |  |  |
| Ugu District Municipality   | Umzumbe Municipality                 | Kwa-Hlongwa Water Treatment Works<br>Final | Turbidity (aesthetic/operational/indirect<br>health) | 2007/04/19               | View graph                 |  |  |
| Ugu District Municipality   | Vulamehlo Municipality               | Hlokozi Water Treatment Works Final        | Turbidity (aesthetic/operational/indirect<br>health) | 2007/04/19               | View graph                 |  |  |
| Uthukela District<br>Municipality   | Emnambithi/Ladysmith<br>Municipality | Colenso WTW Final                          | Colour (aesthetic)                                   | 2007/04/04               | View graph                 |  |  |
| Uthukela District   | Emnambithi/Ladysmith                 | Colenso WTW Final                          | Turbidity (aesthetic/operational/indirect            | 2007/04/04               | View graph                 |  |  |







#### STAGING SERVER

#### Sample Details

#### Kwa-Hlongwa Water Treatment Works Final

#### Turbidity (aesthetic/operational/indirect health)

Sample Date: 2007/04/19

Value: 8.3 Unit: NTU

Comments and Update Type:

| - 1 |   | SANS: Microbiological<br>Safety: Column 4 max | Organoleptic, |   | l ' | SANS: Physical,<br>Organoleptic, Chemical:<br>Class II max |
|-----|---|---|---------------|---|-----|--|
|     | - | -   | < 1           | - | -   | 1 - 5  |

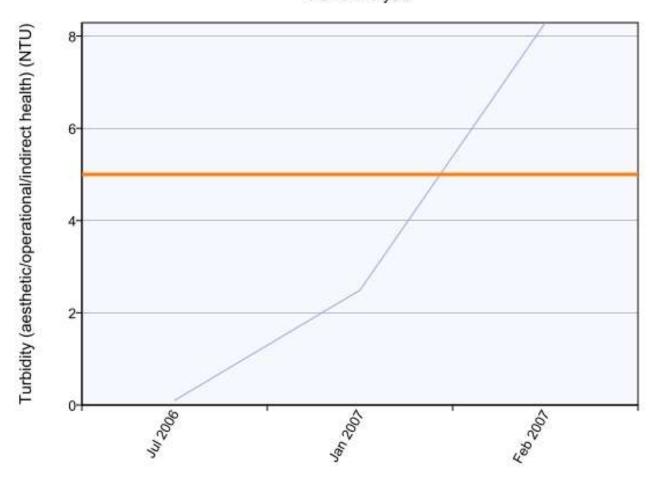
Turbidity: aesthetic, indirect health 1. Standards 1.1 SANS 241-2005 Class II (Max. Allowable for limit duration); 5 NTU, 1.2 SABS 241-2001 Class II (Max. Allowable Limit): 10 NTU (Class II Water Consumption Period, Max. Limit: No Limit), 2, Description: Although the consumption of turbid water per se does not have any direct health effects, high turbidities imply a high concentration of suspended particles. These particles can shield bacteria and other micro-organisms from the disinfecting properties of, for example chlorine, resulting in ineffective disinfection. If the median value exceeds the required limits shown above, intervention is required to rectify the situation (e.g. optimise operation at the treatment plant, clean reservoirs, scour pipes).

cceptable eeds Attention

ailure Aesthetic/O

ailure Health Max

#### Umzumbe Municipality, Kwa-Hlongwa Water Treatment Works Final Point Analysis



- Turbidity (aesthetic/operational/indirect health) (NTU)
- Failure Phys-Organo-Chem: Class II (Aesth/Operat) lower limit





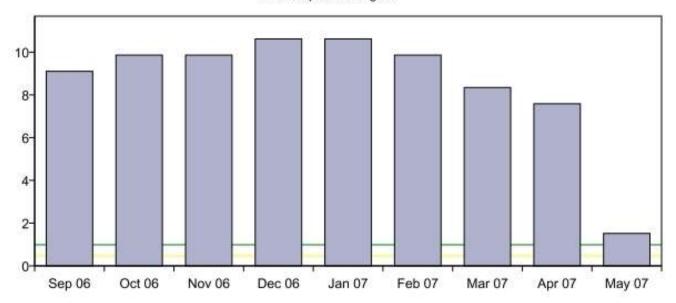


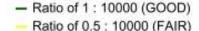
## Other Management Dashboard Developments...

- Appropriate Number of Samples
  - Ratio of samples/population

Drinking Water Samples per Population Microbiological Safety :: Physical :: Chemical :: All

> Ratio of Samples Per 10000 Population for Microbiological Safety for Stellenbosch Municipality from Sep 06 to Aug 07





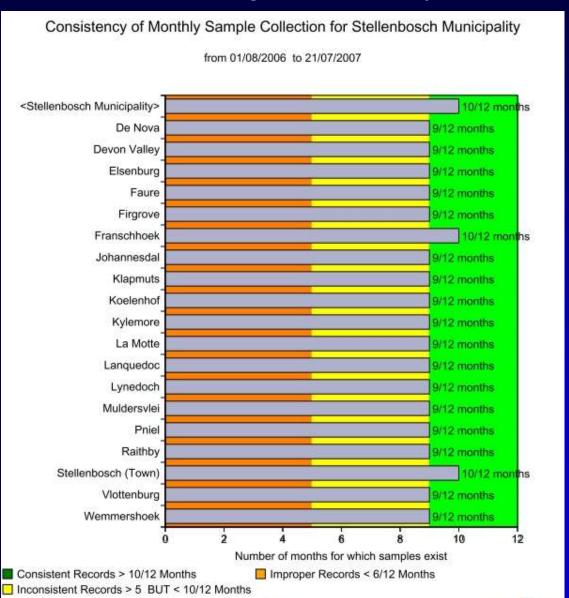






#### Consistency of Records

— Are WSAs monitoring on a monthly basis or not?







#### Audit of WSA DWQM



#### Consideration of 5 aspects:

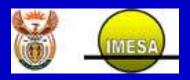
- 1. Water Quality
- 2. Appropriate parameters/determinants
- 3. Appropriate Number of Samples
- 4. Appropriate frequency of monitoring
- 5. Appropriate sample points

Generation of Performance Index/Percentage for DWQ with benchmarking for sector





## 1.2 Overview (Annual Compliance) ...



### New Overview...

#### Drinking Water Quality Summary

Microbiological Safety :: Microbiological Operational :: Physical :: Chemical

| Configure Parameters                | Faecal Colif             | Faecal Coliforms (health) E.cc |             | (health)     |  |
|-------------------------------------|--------------------------|--------------------------------|-------------|--------------|--|
| Area                                | SampleCount              | Compliance %                   | SampleCount | Compliance % |  |
| South Africa                        | 10699                    | 98 (view)                      | 20916       | 96 (view)    |  |
| Western Cape                        | 1933                     | 98 (view)                      | 2588        | 94 (view)    |  |
| Breede River Winelands Municipality | 60                       | 100 (view)                     | 45          | 100 (view)   |  |
| Ashton                              | 12                       | 100 <i>(view)</i>              | 9           | 100 (view)   |  |
| Bonnievale                          | 12                       | 100 <i>(view)</i>              | 9           | 100 (view)   |  |
| McGregor                            | 12                       | 100 <i>(view)</i>              | 9           | 100 (view)   |  |
| Montagu                             | 12                       | 100 <i>(view)</i>              | 9           | 100 (view)   |  |
| Robertson                           | 12                       | 100 <i>(view)</i>              | 9           | 100 (view)   |  |
| Data Period                         | 2006/06/01 to 2007/05/30 |                                |             |              |  |



| Quality of Water System | Microbiological requirement | Chemical requireme |          |
|-------------------------|-----------------------------|--------------------|----------|
|                         | Column 5 of Table 1         | Class I            | Class II |
| Excellent               | >= 99%                      | >= 95%             | >= 97%   |
| Good                    | >= 98%                      | >= 90%             | >= 95%   |
| Fair                    | >= 97%                      | >= 85%             | >= 90%   |
| Poor                    | < 97%                       | < 85%              | < 90%    |

### New Overview...

#### Drinking Water Quality Summary

Microbiological Safety :: Microbiological Operational :: Physical :: Chemical

| Configure Parameters               | Faecal Coliforms (health) |                   |  |  |
|------------------------------------|---------------------------|-------------------|--|--|
| Area                               | SampleCount               | Compliance %      |  |  |
| South Africa                       | 9685                      | 98 (view)         |  |  |
| Kwa-Zulu Natal                     | 1687                      | 98 (view)         |  |  |
| Amajuba District Municipality      | 75                        | 100 <i>(view)</i> |  |  |
| City of uMhlathuze                 | 571                       | 98 <b>(view)</b>  |  |  |
| llembe District Municipality       | 12                        | 83 <b>(view)</b>  |  |  |
| Newcastle Municipality             | 120                       | 100 <i>(view)</i> |  |  |
| Ugu District Municipality          | 27                        | 100 <i>(view)</i> |  |  |
| uMkhanyakude District Municipality | 26                        | 100 <i>(view)</i> |  |  |
| uMzinyathi District Municipality   | 258                       | 100 <i>(view)</i> |  |  |
| Uthukela District Municipality     | 562                       | 97 (view)         |  |  |
| Zululand District Municipality     | 36                        | 100 <i>(view)</i> |  |  |
| Data Period                        | 2006/07/03 t              | o 2007/05/14      |  |  |

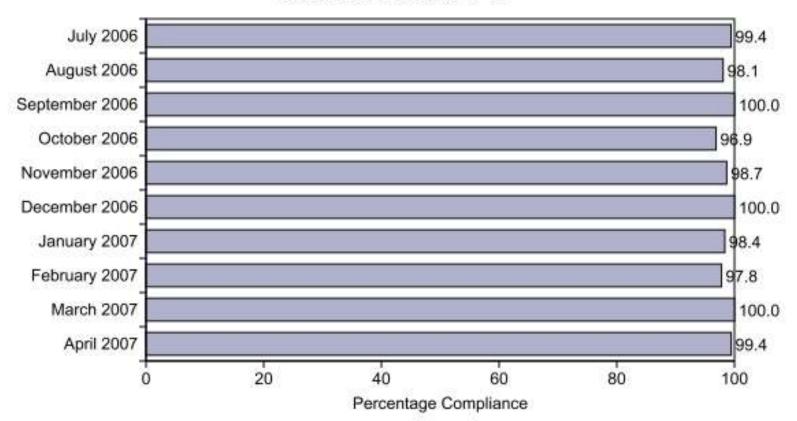
| Quality of Water System | Microbiological requirement | Chemical requireme |        |
|-------------------------|-----------------------------|--------------------|--------|
|                         | Column 5 of Table 1         | Class I Class I    |        |
| Excellent               | >= 99%                      | >= 95%             | >= 97% |
| Good                    | >= 98%                      | >= 90%             | >= 95% |
| Fair                    | >= 97%                      | >= 85%             | >= 90% |
| Poor                    | < 97%                       | < 85%              | < 90%  |

## Dynamic Drinking Water Reports Compliance Graph

Kwa-Zulu Natal

#### % Compliance for Faecal Coliforms (health)

for Kwa-Zulu Natal from 2006-07-01 to 2007-07-01









#### Drinking Water Quality Summary

Microbiological Safety :: Microbiological Operational :: Physical :: Chemical

| Configure Parameters                | s (operational)          |                   |  |  |
|-------------------------------------|--------------------------|-------------------|--|--|
| Area                                | SampleCount Compliance   |                   |  |  |
| South Africa                        | 26253                    | 92 (view)         |  |  |
| Western Cape                        | 3930                     | 86 (view)         |  |  |
| Breede River Winelands Municipality | 60                       | 95 (view)         |  |  |
| Ashton                              | 12                       | 100 (view)        |  |  |
| Bonnievale                          | 12                       | 100 <i>(view)</i> |  |  |
| McGregor                            | 12                       | 75 (view)         |  |  |
| Montagu                             | 12                       | 100 <i>(view)</i> |  |  |
| Robertson                           | 12                       | 100 <i>(view)</i> |  |  |
| Data Period                         | 2006/06/01 to 2007/05/30 |                   |  |  |

#### Notes:

- The median value displayed is the median of all samples collected in the particular area. The median v
- ◆ The nercentage compliance displayed is the percentage of all samples collected in the area falling with

#### **Drinking Water Quality Summary**

Microbiological Safety :: Microbiological Operational :: Physical :: Chemical

| wicropiological Salety | wicioniologica           | ai Operationai  | Physical Chemi   | Lai              |  |             |             |                                     |              |  |
|------------------------|--------------------------|-----------------|------------------|------------------|--|-------------|-------------|-------------------------------------|--------------|--|
| Configure Parameters   | рН                       | (aesthetic/oper | ational)         | Turbidity (aesth | urbidity (aesthetic/operational/indirect health) |             |             | Electrical Conductivity (aesthetic) |              |  |
| Area                   | SampleCount              | Compliance %    | Median(pH units) | SampleCount      | Compliance %                                     | Median(NTU) | SampleCount | Compliance %                        | Median(mS/m) |  |
| South Africa           | 25665                    | 98 (view)       | 7.9              | 26626            | 82 (view)  | 0.4         | 21467       | 99 (view)                           | 23.0         |  |
| Western Cape           | 3249                     | 96 (view)       | 8.3              | 3032             | 59 (view)  | 0.8         | 2497        | 98 (view)                           | 9.1          |  |
| Bitou Municipality     | 203                      | 99 (view)       | 7.9              | 162              | 97 (view)  | 0.5         | 203         | 100 (view)                          | 26.6         |  |
| Archwood               | 2                        | 100 (view)      | 7.4              | 1                | 100 (view)                                       | 0.4         | 2           | 100 <i>(view)</i>                   | 30.2         |  |
| Bowtei                 | 11                       | 100 (view)      | 8.4              | 5                | 100 (view)                                       | 0.6         | 11          | 100 <i>(view)</i>                   | 26.5         |  |
| Green Valley           | 10                       | 100 (view)      | 7.3              | 9                | 100 (view)                                       | 0.5         | 10          | 100 <i>(view)</i>                   | 27.4         |  |
| Harkerville            | 15                       | 100 (view)      | 6.7              | 14               | 78 <b>(view)</b>                                 | 0.6         | 15          | 100 <i>(view)</i>                   | 52.0         |  |
| Keurboomstrand         | 15                       | 100 (view)      | 8.3              | 11               | 100 (view)                                       | 0.5         | 15          | 100 <i>(view)</i>                   | 21.1         |  |
| Kranshoek              | 20                       | 100 (view)      | 8.0              | 17               | 100 (view)                                       | 0.5         | 20          | 100 <i>(view)</i>                   | 24.7         |  |
| Kurland                | 10                       | 100 (view)      | 8.4              | 9                | 88 (view)  | 0.5         | 10          | 100 (view)                          | 17.9         |  |
| Kwanokathula           | 21                       | 100 (view)      | 7.5              | 17               | 100 (view)                                       | 0.5         | 21          | 100 <i>(view)</i>                   | 32.5         |  |
| Longships              | 15                       | 100 (view)      | 7.6              | 11               | 100 <i>(view)</i>                                | 0.5         | 15          | 100 <i>(view)</i>                   | 27.2         |  |
| Nature's Valley        | 10                       | 90 (view)       | 9.1              | 9                | 100 (view)                                       | 0.7         | 10          | 100 (view)                          | 20.9         |  |
| New Horizen            | 23                       | 100 (view)      | 8.8              | 18               | 100 (view)                                       | 0.5         | 23          | 100 (view)                          | 26.2         |  |
| Plettenberg Bay        | 4                        | 100 (view)      | 7.6              | 4                | 100 <i>(view)</i>                                | 0.6         | 4           | 100 <i>(view)</i>                   | 15.8         |  |
| Poortjies              | 12                       | 100 (view)      | 8.3              | 9                | 100 (view)                                       | 0.5         | 12          | 100 <i>(view)</i>                   | 32.9         |  |
| Robberg                | 15                       | 100 (view)      | 7.8              | 12               | 100 (view)                                       | 0.4         | 15          | 100 <i>(view)</i>                   | 28.5         |  |
| Wittedrift             | 20                       | 100 (view)      | 7.4              | 16               | 100 (view)                                       | 0.5         | 20          | 100 <i>(view)</i>                   | 24.7         |  |
| Data Period            | 2006/05/01 to 2007/05/01 |                 |                  |                  |  |             |             |                                     |              |  |

#### Notes:

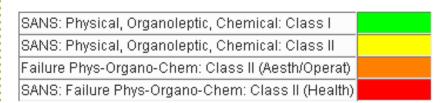
- The median value displayed is the median of all samples collected in the particular area. The median value is compared to SANS 241 and colour coded accordingly.
- The percentage compliance displayed is the percentage of all samples collected in the area falling within SANS: Physical, Organoleptic, Chemical: Class I.
- Based on samples taken during the last 12 months.

| Configure Parameters | Aluminium (health) |                          |                    | Iron (aesthetic/operational) |                 |                    |
|----------------------|--------------------|--------------------------|--------------------|------------------------------|-----------------|--------------------|
| Area                 | SampleCount        | Compliance %             | Median(mg/L as Al) | SampleCount                  | Compliance %    | Median(mg/L as Fe) |
| South Africa         | 1917               | 87 (view)                | 0.07               | 5351                         | 85 (view)       | 0.04               |
| Western Cape         | 482                | 76 (view)                | 0.12               | 1142                         | 68 (view)       | 0.11               |
| Knysna Municipality  | 67                 | 34 (view)                | 0.41               | 67                           | 47 (view)       | 0.20               |
| Buffalo Bay          | 15                 | 0 <i>(view)</i>          | 1.14               | 15                           | 93 (view)       | 0.06               |
| Karatara             | 13                 | 100 (view)               | 0.05               | 13                           | 69 (view)       | 0.11               |
| Knysna (Town)        | 12                 | 50 (view)                | 0.29               | 12                           | 41 (view)       | 0.30               |
| Rheenendal           | 12                 | 8 (view)                 | 1.30               | 12                           | 0 <i>(view)</i> | 0.40               |
| Sedgefield           | 15                 | 20 (view)                | 0.36               | 15                           | 26 (view)       | 0.25               |
| Data Period          |                    | 2006/05/02 to 2007/04/30 |                    |                              |                 |                    |

#### Notes:

- The median value displayed is the median of all samples collected in the particular area. The median value is compared to SANS 241 an
- The percentage compliance displayed is the percentage of all samples collected in the area falling within SANS: Physical, Organoleptic,
- Based on samples taken during the last 12 months.

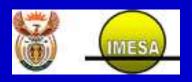
#### Applicable Standards



#### SANS 241-2005 Table C.2: Compliance frequency targets in respect of microbiological and chemical requirements that have health implicati

| Quality of Water System | Microbiological requirement | Chemical requirement |          |
|-------------------------|-----------------------------|----------------------|----------|
|                         | Column 5 of Table 1         | Class I              | Class II |
| Excellent               | >= 99%                      | >= 95%               | >= 97%   |
| Good                    | >= 98%                      | >= 90%               | >= 95%   |
| Fair                    | >= 97%                      | >= 85%               | >= 90%   |
| Poor                    | < 97%                       | < 85%                | < 90%    |

## 1.3 Analysis (Tables and Graphs)...



#### Drinking Water Analysis

#### Report Selection

#### Point Analysis Table

#### single determinant | determinant set

The point analysis table provides a detailed water quality analysis for a selected sampling point vs. the applicable water quality standards.

#### Point Analysis Graph

#### single determinant

The point analysis graph provides a graphical water quality analysis for a selected sampling point vs. the applicable water quality standards.

#### Median Value Graph

#### single determinant

The median value graph shows the median value of a particular determinant in an area vs. the applicable water quality standards.

#### Compliance Table

single determinant | multiple determinants

The compliance table analyses the percentage compliance in an area vs. the applicable water quality standards.

#### Failure Table

#### single determinant

The failure table highlights failures in an area vs. the applicable water quality standards.

#### Failure Graph

#### single determinant

The failure graph shows the percentage failure of a particular determinant in an area vs. the applicable water quality standards.

#### Combined Compliance/Failure Graph

#### single determinant

The combined Comliance/Failure graphs show the percentages of particular determinant in an area vs. the applicable water quality standards.

#### Raw Analysis Data

#### analysis values as csv

Download analysis values in CSV format.

#### Raw Sample Point Data



Goog

Windows Marketplace Windows Media Windows

#### single determinant

ee Hotmail

The failure table highlights failures in an area vs. the applicable water quality standards.

#### Failure Graph

single determinant | The failure graph shows the percentage failure of a particular determinant in an area vs. the applicable water quality standards.

#### 2 Y-Axis Graph

#### common determinants or common area

The 2 Y-Axis graph has the capability to show actual sampled values for a samplepoint for two determinants or one determinant for two samplepoints or two statistical value for two areas.

#### Statistics Table

#### statistics table for multiple determinants

The Statistics Table shows statistics (Mean, Min, Max etc) for an Area and Determinant Group

#### Compliance vs Number of Analyses

#### graph data for area's hierarchy | graph data for area per individual months

Compliance graph vs. number of analyses shows the number of compliant analyses (compliant to their applicable standards) for all samplepoints in a specific range.

#### Combined Compliance/Failure Graph

#### single determinant

The combined Comliance/Failure graphs show the percentages of particular determinant in an area vs. the applicable water quality standards.

#### Raw Analysis Data

#### analysis values as csv

Download analysis values in CSV format.

#### Raw Sample Point Data

#### sample points as csv

Download sample point data in CSV format.

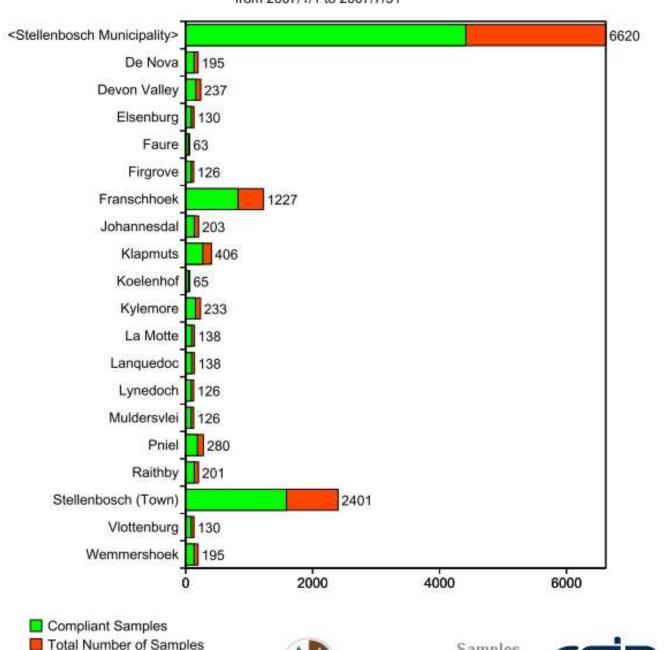
#### Questionnaire Answers in CSV format

This process may take some time to complete.

- GAP ANALYSIS OF DWQM
- SUPPLY SYSTEM ASSESSMENT TOOL
- WASTE STABILIZATION PONDS ASSESSMENT TOOL
- WASTEWATER TREATMENT PLANT ASSESSMENT TOOL

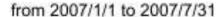
#### Compliance vs Number of Analyses for Stellenbosch Municipality

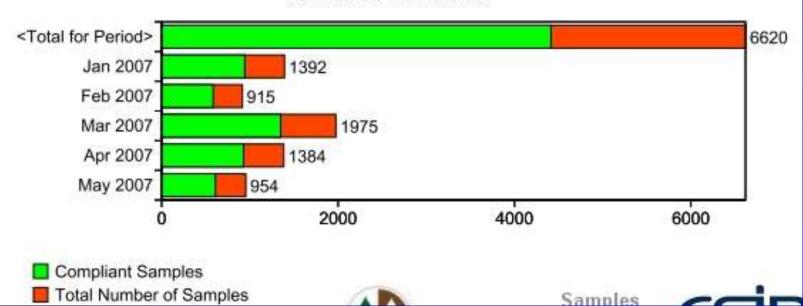
from 2007/1/1 to 2007/7/31





#### Compliance vs Number of Analyses for Stellenbosch Municipality







Goog

Windows Marketplace Windows Media Windows

#### single determinant

ee Hotmail

The failure table highlights failures in an area vs. the applicable water quality standards.

#### Failure Graph

single determinant | The failure graph shows the percentage failure of a particular determinant in an area vs. the applicable water quality standards.

#### 2 Y-Axis Graph

#### common determinants or common area

The 2 Y-Axis graph has the capability to show actual sampled values for a samplepoint for two determinants or one determinant for two samplepoints or two statistical value for two areas.

#### Statistics Table

#### statistics table for multiple determinants

The Statistics Table shows statistics (Mean, Min, Max etc) for an Area and Determinant Group

#### Compliance vs Number of Analyses

#### graph data for area's hierarchy | graph data for area per individual months

Compliance graph vs. number of analyses shows the number of compliant analyses (compliant to their applicable standards) for all samplepoints in a specific range.

#### Combined Compliance/Failure Graph

#### single determinant

The combined Comliance/Failure graphs show the percentages of particular determinant in an area vs. the applicable water quality standards.

#### Raw Analysis Data

#### analysis values as csv

Download analysis values in CSV format.

#### Raw Sample Point Data

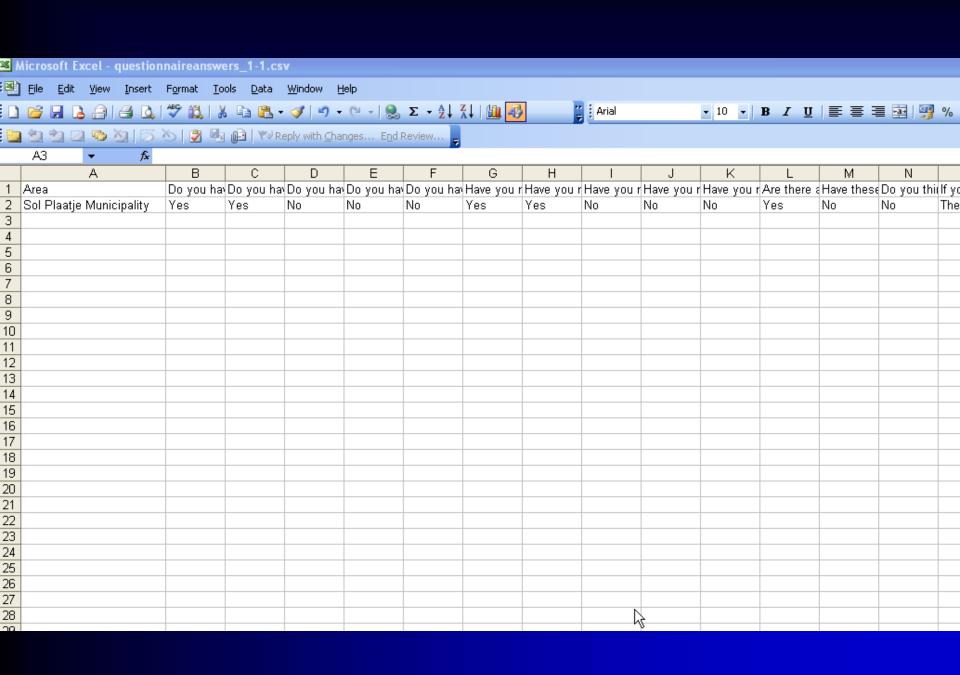
#### sample points as csv

Download sample point data in CSV format.

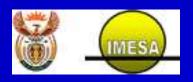
#### Questionnaire Answers in CSV format

This process may take some time to complete.

- GAP ANALYSIS OF DWQM
- SUPPLY SYSTEM ASSESSMENT TOOL
- WASTE STABILIZATION PONDS ASSESSMENT TOOL
- WASTEWATER TREATMENT PLANT ASSESSMENT TOOL



## 1.4 Reports...



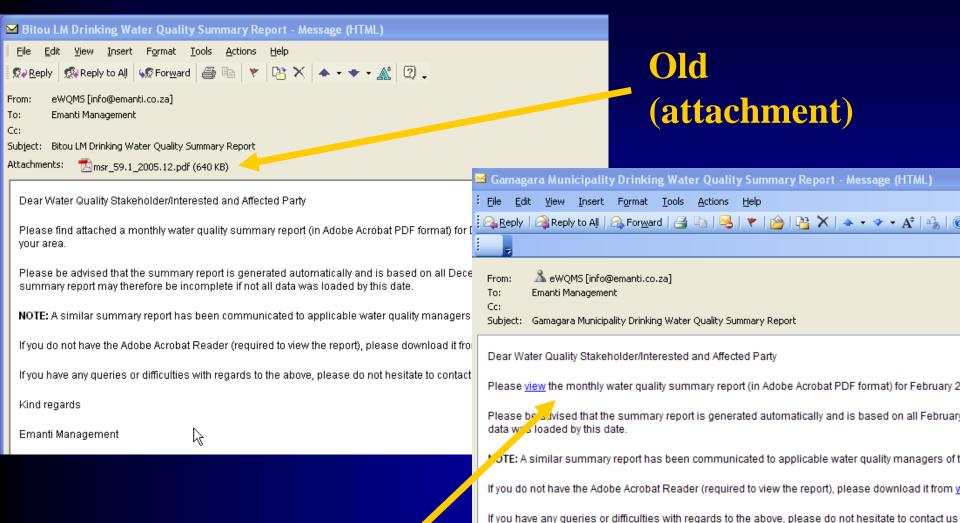
## Auto Monthly Summary Reports New Developments...

- Report generated and automatically saved onto eWQMS database (implemented)
- E-mail to water quality managers and stakeholders with:
  - Link to report/s (implemented)
  - Link to "Red" failures must click to say issue resolved/outstanding (if applicable – i.e. not to stakeholders) (implemented)
- Management Dashboard
  - Include details of both "Red" and "Orange" failures (implemented)
  - Dashboard tracking bar chart for last 12 months (implemented)





## WSA Auto Summary Report...



Kind regards

Emanti Management

New (no attachment)

### Auto Monthly Reports Testing...

- New graphs
  - Bacteriological
    - % failure
    - Median values
  - Physical-chemical
    - % failure
    - Mean value
- New tables
- New Appendices
  - All Red failures and issue resolution
  - Tracking graphs

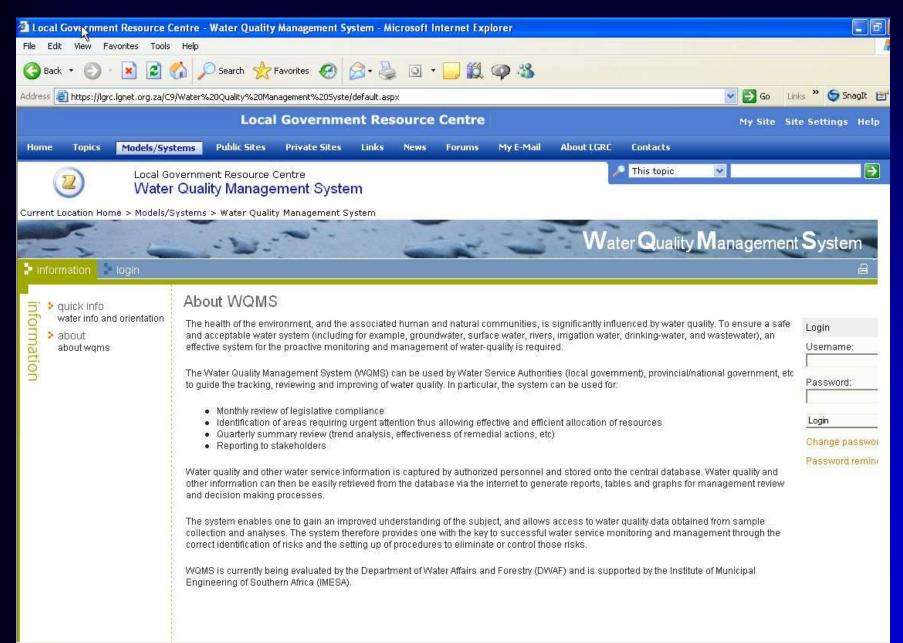


## 2. Other eWQMS Initiatives





### DBSA LG Net...

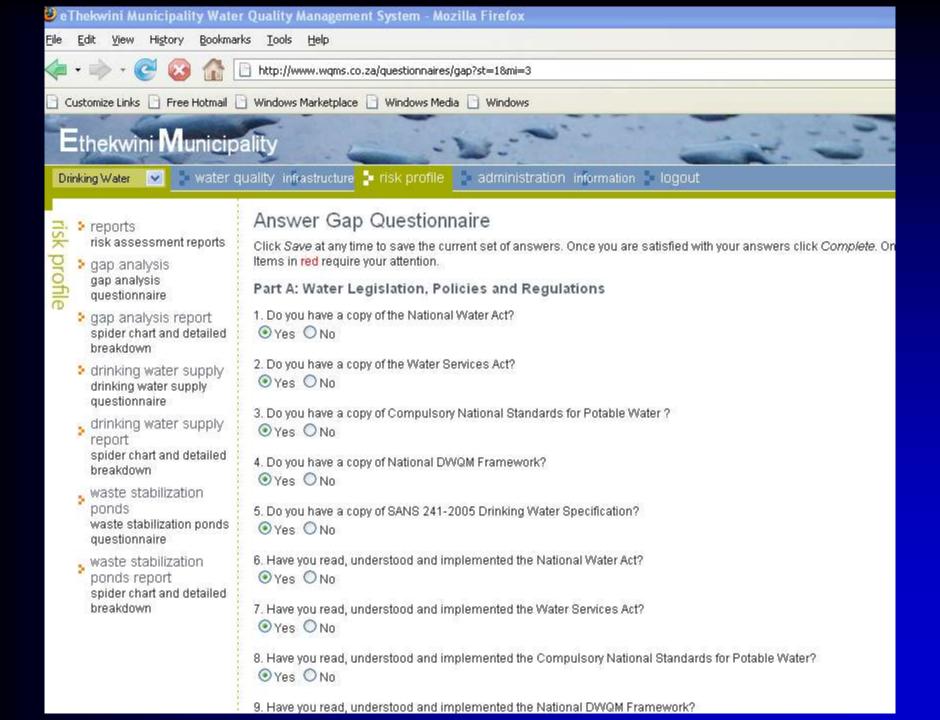


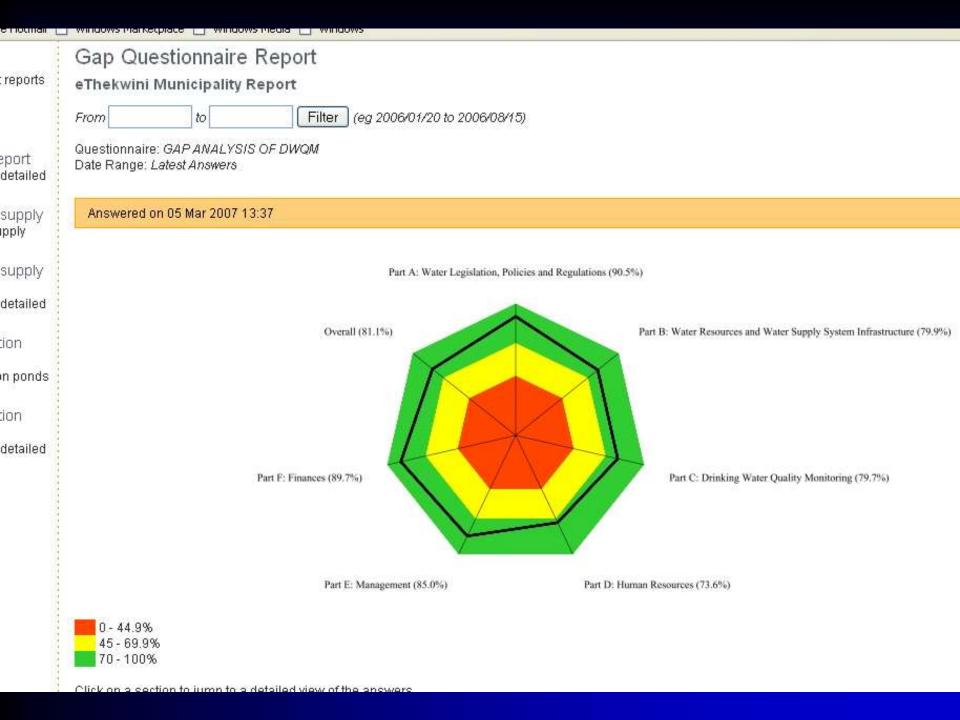
## Web-Enablement of Strategic Gap Analysis of DWQM...



**Infrastructure** 







### WRC WSS Assessment Tool...

- WSAs → Self Assessment of the Water Supply System (WTP and Network)
  - Assist in planning (short/medium or long term needs)
  - Identify areas of risks and needs (short/medium or long term needs)
  - Assist in identifying and tracking emergency issues
  - Assist in understanding of WSS maintenance
- DWAF → Auditing tool
  - Identify WSAs challenges
  - Talk about WSAs plans
  - Identify assistance required

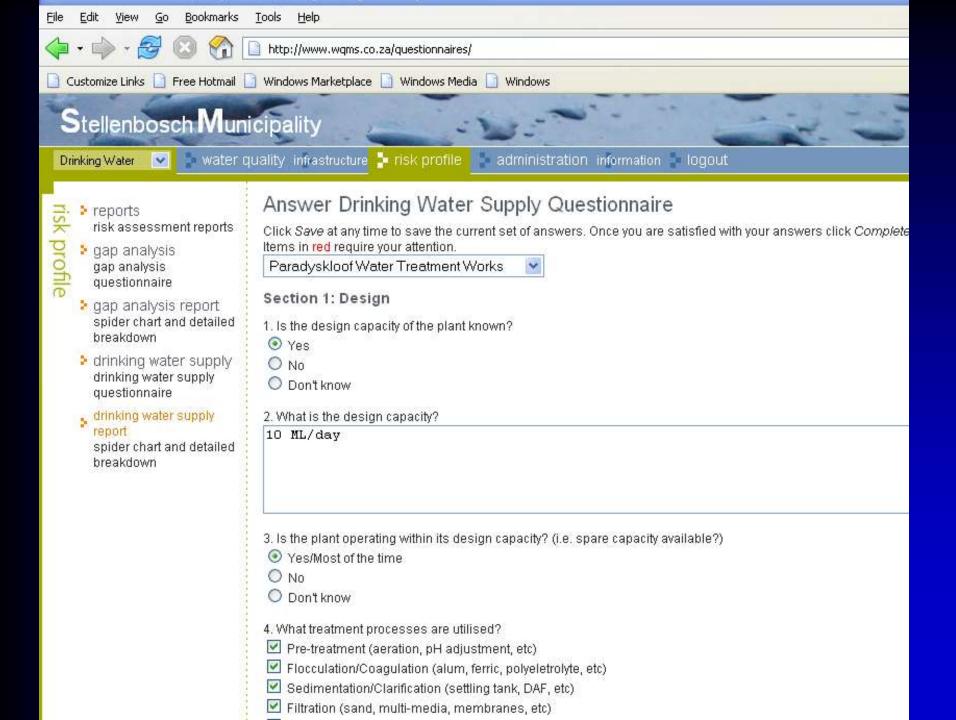


## Assessment Categories...

- Design
- Operations
- Water Quality and System Performance
- Maintenance
- Supervision and Management
- Waste Management
- Safety
- Emergency Preparedness and Response







# Wastewater Ponds and Wastewater Treatment Works Assessment Tools...

- Similar principle to WSS Tool
- Wastewater Pond Assessment Tool
  - WRC Project
  - Currently web-enabling for sector to use
- WWTW Assessment Tool
  - Currently developing
  - Will also need to web-enable for sector to use





## 3. Way Forward...



## Way Forward...

- WSAs meet legislated requirements
  - Continue to load data (monthly monitoring of DWQ)
  - Utilise system to improve water services
- Continuous feedback from WSAs to further enhance eWQMS
- Based on WSA and sector needs
  - New features added to eWQMS

